

Annexure- IX

Sub: Undertaking for Quality Assurance & Authenticity for Desktops and Server Supplies

This has reference to Desktops and Servers being supplied /quoted to you vide your tender for Supply, installation and commissioning of Computer systems and peripherals at different offices / branches all over India of Life Insurance Corporation of India)

We hereby undertake that all the components/parts/assembly/software used in the Desktops and Servers under the above like Hard disk , Monitors , Memory etc shall be original new components/parts/ assembly /software from respective OEMs of the products and that no refurbished/duplicate/ second hand components/parts/assembly / software are being used or shall be used.

We also undertake that in respect of licensed operating system if asked by you in the purchase order shall be supplied along with the authorised license certificate (eg Product Keys on Certification of Authenticity in case of Microsoft Windows Operating System) .and also that it shall be sourced from the authorised source (eg Authorised Microsoft Channel in case of Microsoft Operating System)

Should you require, we shall produce certificate from our OEM supplier in support of above undertaking at the time of delivery, if not already produced. It will be our responsibility to produce such letters from our OEM supplier's within 3 days of your request.

In case we are found not complying with above at the time of pre despatch inspection/delivery or during installation, for the Desktops and Servers already billed, we agree to take back the Desktops and Servers if already supplied.

Authorised Signatory

Name :

Seal and Signature of the Company Secretary